

UPDATE: COVID-19 Novel Coronavirus

March 26, 2020



FirstService
RESIDENTIAL

Vista Plantation Association

SITUATION:

For community safety, all amenities including the clubhouse are closed and planned activities are temporarily cancelled until further notice.

What's been done this week:

- Manager and staff continue to report to the property to provide service to the residents
- Main water line re-piping has been postponed until further notice
- T1-11 replacement on buildings continues

What to expect next week:

- Staff and the Board will continue to monitor COVID-19
- Preparations for board workshop & meeting in April via virtual platform
- Continuation of T1-11 project (buildings 45, 46, 47, 1, 2, 3, 4 & 5)
- All amenities will be re-evaluated in relation to closures/reopening

For more information, visit [coronavirus.gov](https://www.coronavirus.gov)

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Neighborhood Information:

- All activities in Indian River County have been cancelled
- Some grocery stores and local pharmacies are opening early for “senior shopping”
- Some local restaurants providing take-out or delivery service

Important information for residents:

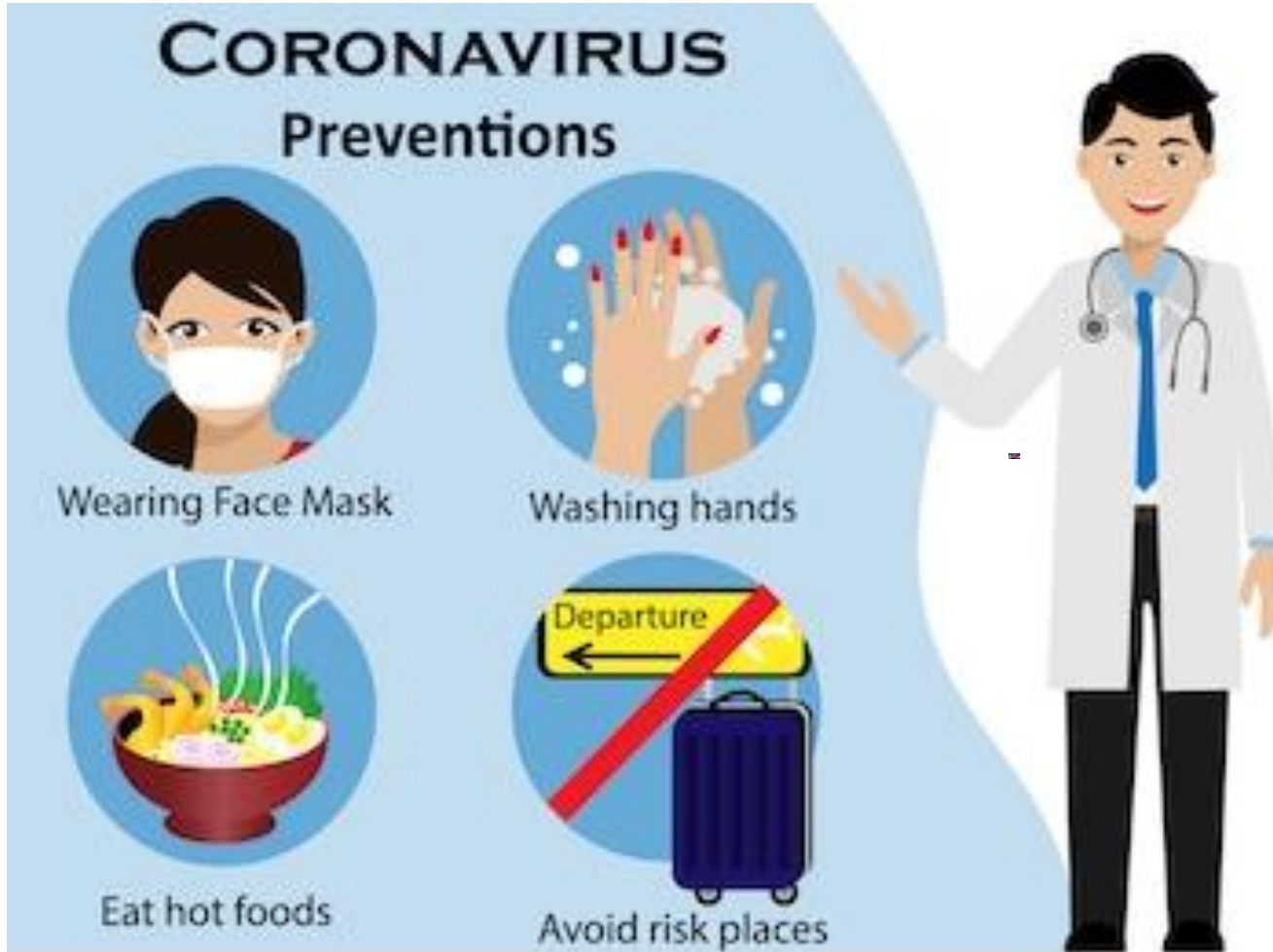
- Clubhouse is closed, no entry except for staff; we are still here providing services.
 - ❖ Bulletin is available at www.vistaplantation.com
 - ❖ Community Portal to place work orders: <https://vistaplantation.connectresident.com>
 - ❖ Instructions for portal access is available at www.vistaplantation.com

Keep The “Healthy 5” in mind to help prevent the spread of the Coronavirus:

1. Stay home when sick and call your healthcare provider,
2. Follow coughing and sneezing etiquette (cover your cough or sneeze with a tissue, then toss tissue in the trash),
3. Wash your hands often and thoroughly (and avoid touching your eyes, nose and mouth),
4. Clean and disinfect frequently touched objects and surfaces often,
5. Follow social distancing rules (no handshakes, no hugs, no groups of 10+, 6+ feet away from other people).

For more information, visit coronavirus.gov

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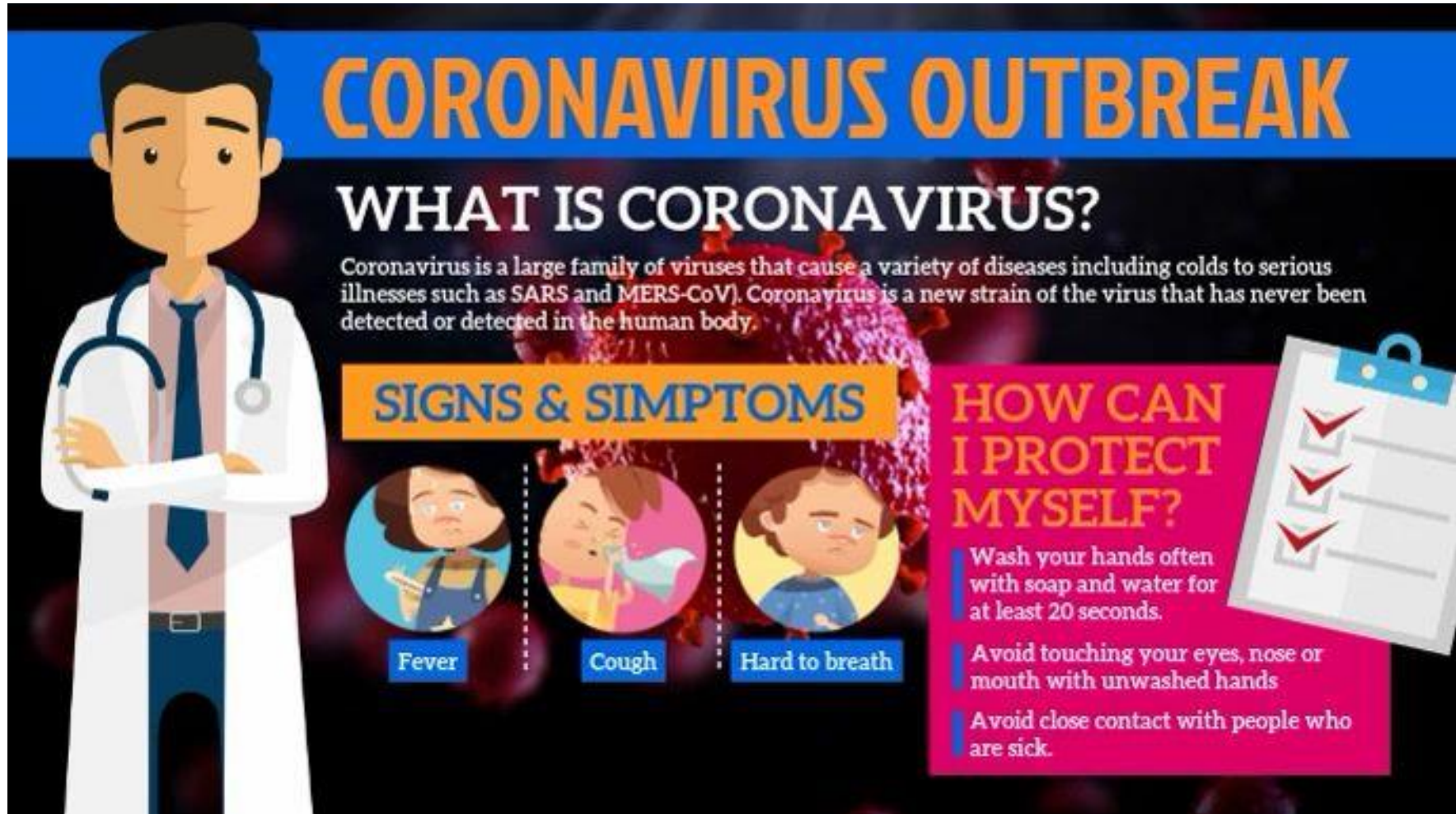


Stay safe!



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How do I know?



CORONAVIRUS OUTBREAK

WHAT IS CORONAVIRUS?

Coronavirus is a large family of viruses that cause a variety of diseases including colds to serious illnesses such as SARS and MERS-CoV. Coronavirus is a new strain of the virus that has never been detected or detected in the human body.

SIGNS & SIMPTOMS

- Fever
- Cough
- Hard to breath

HOW CAN I PROTECT MYSELF?

- Wash your hands often with soap and water for at least 20 seconds.
- Avoid touching your eyes, nose or mouth with unwashed hands
- Avoid close contact with people who are sick.

The infographic features a doctor on the left, a central illustration of a coronavirus particle, and a checklist on the right with three red checkmarks.

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Make use of your time while staying well!



**Pandemic Preparedness:
At-home Essentials**

Illustration of various items for pandemic preparedness: a water bottle, a box of cereal, a can of beans, a can of soup, a prescription bottle, a box of pills, a bandage, a spray bottle, a first aid kit, and cleaning supplies like bleach, toilet paper, and a brush.

- Food and water**
Enough for 2 weeks
- Prescription medications**
Continuous supply, if possible
- Hygiene products**
Enough for 2 weeks
- First aid kit**
- Cleaning supplies**

verywell

Be prepared!

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As we continue to follow CDC, State and local Health authorities and First Service Residential model guidelines we are asking that resident adhere to the following protocols:

- Report any confirmed case of COVID-19 to the management team so they can respond appropriately.
- Be vigilant in your adherence to the CDC's guidelines for personal hygiene and social distancing.
- Take advantage of resources provided for efficient execution of community related activities and inquiries.

Thank you for your commitment to our community and the safety of all of us – our residents and our property team. We will continue to closely monitor the situation and will provide updates as more information becomes available.

Vista Plantation Association

Contact Us:

Manager & Assistant Manager: Carole Hammond-Colvin & Diane Maer

Office: Temporarily closed to walk-in traffic – please call or email us

Email Address: carole.hammond@fsresidential.com
diane.maer@fsresidential.com

Telephone: 772.569.2226

Customer Care Center (24/7): 1.866.378.1099

In case of a life-threatening emergency: 911

CDC Questions (24/7): 1.800.232.4636

Coronavirus hotline: 772.226.4000 8 a.m. to 5 p.m.

For more information, visit [coronavirus.gov](https://www.coronavirus.gov)

